

UnitedHealthcare Global ID Card

Support provided worldwide 24-hours a day.

When traveling, you can now feel confident that you are in safe hands if an emergency arises. As part of your SafeTrip travel protection plan, UnitedHealthcare Global provides you with medical and travel-related assistance services. Listed on your ID card are the telephone numbers for the worldwide UnitedHealthcare Global Emergency Response Center. When you call, we will ask for your name, your organization's name, the UnitedHealthcare Global ID number shown on your card, and a description of your situation. You should carry your UnitedHealthcare Global SafeTrip ID card with you at all times.

Assistance & Insurance Services (including but not limited to)

Medical Assistance Services

- Worldwide medical and dental referrals
- Monitoring of treatment
- Facilitation of hospital payments
- Relay of insurance and medical information
- Medication and vaccine transfers
- Updates to family, Sponsoring Organization & home physician
- Hotel arrangements
- Replacement corrective lenses & medical devices

Travel Assistance Services

- Language services
- Emergency travel arrangements
- Transfer of funds
- Replacement of lost or stolen travel documents
- Legal referrals
- Message transmittals

Worldwide Destination Intelligence

- Destination Profiles

The Destination Profiles are available by calling the UnitedHealthcare Global Emergency Response Center at 1.800.527.0218.

Travel Medical Insurance Benefits

To view your Schedule of Benefits, please refer to the insurance policy emailed along with this ID card, or find it at uhcsafetrip.com. Coverage underwritten by different companies that are not related to the UnitedHealthcare family of companies.

- Medical and accident coverage up to maximum amount selected at purchase
- Emergency medical evacuation and return to home country
- Emergency medical reunion transportation to join a hospitalized member
- Return of minor children
- Hospital Guarantee of Payment
- Return of mortal remains

How to use UnitedHealthcare Global's services

**24 hours a day, 7 days a week,
365 days a year**

If you have a medical or travel issue, contact us for assistance. Simply call our toll-free or collect-call telephone numbers printed on your ID card, or email us or email at: assistance@uhcglobal.com

If the condition is an emergency, you should go immediately to the nearest physician or hospital without delay and then contact UnitedHealthcare Global's 24-hour Emergency Response Center. We'll then take the appropriate action to assist you and monitor your care until the situation is resolved.

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Please cut your ID card along the dotted line and fold in the center.



SafeTrip

Client: **AUBURN UNIVERSITY**
UHCG ID#: **361061**
Valid: **08/15/2017 - 08/14/2018**

Notice to Physicians/Hospitals: Call immediately for benefits verification and procedures. Call 24 hours a day (multilingual).

If you don't have access to a phone, email for assistance: assistance@uhcglobal.com

Underwritten by Chubb / Claims administered by Administrative Concepts, Inc. Please refer to your policy document for coverage and terms.

UnitedHealthcare Global Emergency Response Center

United States +1-410-453-6330 (Reverse charges accepted)

TOLL FREE ACCESS - The numbers below must be dialed from within the country

If your location is not listed or the call will not go through, call the 24-hour Emergency Response Center collect (reverse charges accepted)

Australia	1.800.127.907	Japan	00531.11.4065
Brazil	0800.891.2734	Mexico	001.800.101.0061
China (northern)	108888*800.527.0218	Philippines	1.800.1.111.0503
China (southern)	10811*800.527.0218	Singapore	800.1100.452
Dominican Republic	1.888.567.0977	South Africa	0800.9.92379
France	0800.90.8505	Spain	900.98.4467
Germany	0800.1.811401	Switzerland	0800.55.6029
Hong Kong	800.96.4421	Thailand	001.800.11.471.0661
Israel	1.809.41.0172	U.K.	0800.252.074
Italy	800.877.204	U.S. & Canada	1.800.527.0218

*Dial the first portion of phone number, wait for tone, and then dial remaining numbers. For a complete list, visit uhcsafetrip.com/phonenumbers