



AUBURN

UNIVERSITY

E-Mail Transition

May 4, 2010



E-Mail is Changing

- We are moving to two new e-mail systems.
 - Students are migrating to “Microsoft Live”, branded as “TigerMail Live”, hosted off-campus by Microsoft.
 - Employees will be migrating to a Microsoft Exchange system managed by AU personnel on servers located on the Auburn campus.

The Basics Stay the Same

- E-Mail Addresses stay the same.
- The way messages are sent to students or employees won't change.
- The way messages are sent to students from BlackBoard won't change.
- Everyone listed in the e-mail directory today will be listed in the e-mail directory during and after the migration.

Why Change?

- The existing GroupWise system is seven years old, and it:
 - Can no longer handle the volume of e-mail that we send and receive in a timely fashion.
 - Lacks the storage capacity users want.
 - Lacks the redundancy that is needed in a reliable, modern e-mail system.
 - Lacks the flexibility that we need to securely allow the access that people want.
 - Doesn't integrate well into other systems like voice mail, calendaring and web publishing systems.

Why Two Systems?

- Cost – Microsoft Live for students is free, and offers large storage quotas, life-time accounts and other features that we could not otherwise afford.
- By moving students to the hosted (free) system, we make resources available to enhance the employee system.

Why These Products?

- Integration
 - Only combination of systems that lets us tightly integrate a hosted e-mail solution for students, and an enterprise-style, locally managed system for employees.

Exchange for Employees

- Most widely supported E-Mail platform available.
- Integrates with many different applications like 3rd-party calendaring, voice mail, and archiving systems.
- Fast, Scalable, and Redundant by design.
- Supports huge mailboxes.

Exchange for Employees

- Broadest range of client support options
 - “Fat” Outlook Client
 - Web Client
 - IMAP Clients – Thunderbird, Eudora, etc.
 - Blackberry
 - Macintosh
 - Snow Leopard
 - Entourage client
 - iPhone/iPad

Migration Schedule

- Students-
 - New students are currently being given TigerMail Live accounts.
 - Current students will begin migration this summer, continuing into the fall.

Migration Schedule

- Employees-
 - Still planning the implementation.
 - Distributed IT Providers
 - Academic Computing Committee
 - Will begin migrating “Early Adopters” this summer.
 - OIT will be taking the plunge first...
 - Based on the experiences of the early adopters, we’ll build a realistic migration schedule.

Migration Process

- Continuous availability is a priority
- College & Departmental IT support is key
- Will migrate existing mailboxes, calendar information, contact lists, and GroupWise archives

