

INSTRUCTIONAL SUPPORT REVIEW AND PLANS

Presentation to University Senate

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AUBURN
Office of the Provost
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Today's Topics

- **What Worked in Spring 2020**
- **Opportunities for Improvement**
- **Classes or Labs with High-Impact/Immersive Experiences**
- **Fall Support Plans**



What worked

- **Highly-available, campus-wide support network**
- **Platform availability**
- **Online proctoring**
- **Faculty autonomy**
- **Actual instruction**
- **Student access to technology (AU Bookstore collaboration)**



Opportunities for Improvement

- **Just-in-Time Support**
- **Assessment design and proctoring**
- **Quality of delivery – simple changes that improve experience**
 - **Length of videos**
 - **Office/Recitation Hours**
 - **Connecting with Academic Support, Writing Center, Career Services**
- **Instructor access to technology and training**
- **Canvas**



High-Impact Course Experiences

- **Grant program for innovating high-impact course experiences**
 - **Provost funded; May and June round – 24 projects, \$90,000**
 - **One more round – July 1 review date**
 - **<https://aub.ie/highimpactsupport>**



Fall Support Plans

- **Pedagogical Decision Tree – early July**
- **Test proctoring options**
- **Course (Re)Design – June & July participants**
- **Department/College Workshops on Request – pedagogy and/or technology**



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