

Auburn University
Basic Dental

Effective January 1, 2015

PREFERRED DENTAL

Blue Cross and Blue Shield of Alabama's Dental Network is a statewide dental network. This managed care program is designed to promote quality and cost effective dental care. Currently more than 1,750 dentists, approximately 89% of the dentists in Alabama, have joined this program.

Dental Network Provisions:

- Network dentists will file all claims and accept the Blue Cross payment as payment in full (after any deductible and coinsurance you owe).
- Payments for covered services provided by in-network dentists in Alabama are based on the dental network fee schedule that offers an average savings of approximately 20% off billed charges.
- Payments for covered services provided by out-of-network dentists in Alabama will be made according to the dental network fee schedule at the same level as in-network services. However, you may be responsible for the difference between the Blue Cross payment and the dentist's charge (plus any deductible and coinsurance). You may also have to file the claim if your dentist's office will not.
- Payments for covered services received outside Alabama will be paid at the lesser of the amount Blue Cross will recognize as the "allowed amount" or the amount charged by the dentist.

***The Managed Dental Network - another reason why
Blue Cross and Blue Shield of Alabama is the leader in managed care.***

Customer Service Information

If you have questions about your dental benefits or claim, please call Blue Cross and Blue Shield of Alabama at 1 888 883-3671.

Claim Filing Information

If you do not use a Preferred Dentist and you are required to file your claim, send it to Blue Cross and Blue Shield of Alabama at P.O. Box 830389, Birmingham, Alabama 35283-0389.

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GENERAL PROVISIONS

Deductible	There is no deductible.
Maximum	There is no maximum.

DIAGNOSTIC AND PREVENTIVE (Exams and Cleanings)

Covered at 100%, with no deductible.

Includes:

- Dental exams up to twice per benefit period.
- Full mouth x-rays, one set during any 36 consecutive months.
- Bitewing x-rays, up to twice per benefit period.
- Other dental x-rays, used to diagnose a specific condition.
- Routine cleanings, twice per benefit period.
- Tooth sealants on teeth numbers 3, 14, 19, and 30, limited to one application per tooth each 48 months. Benefits are limited to a maximum payment of \$20 per tooth. Limited to the first permanent molars of children through age 13.
- Fluoride treatment for children through age 18 twice per benefit period.
- Space maintainers (not made of precious metals) that replace prematurely lost teeth for children through age 18.

**Payments are based on the Dental Network Fee Schedule or the "Allowed Amount", depending on which provider you choose to use.
This is not a contract. Benefits are subject to the terms, limitations and conditions of the group contract.**