

For employees participating in Auburn's tax deferred annuity plans:

If you have a financial need to access your funds related to the most recent storms in Alabama, some of the providers have mobilized to handle expedited distribution/hardship/loan requests. See below.

VALIC - The primary customer care number is 1-800-448-2542, or you may contact your local VALIC representatives as follows:

Cindy Haynes – cindy.haynes@valic.com or 334-444-1533; or

Brian Ledbetter – brian.ledbetter@valic.com or 334-444-7874.

TIAA-CREF - TIAA-CREF has established a special phone number for participants who are in need of support from TIAA-CREF. Impacted plan participants can call us at 888 488-3419. Consultants are available Monday through Friday from 8 a.m. to 10 p.m. and Saturdays from 9 a.m. to 6 p.m. (ET).