

## Feature operation

AutoDial			
Store	AutoDial		▶ AutoDial
Use		AutoDial	
Display	Display	AutoDial	
Call Forward			
Activate	Fwd		▶ Fwd
Deactivate	▶ Fwd		
Reinstate	Fwd	▶ Fwd	
View number	Display	▶ Fwd	
Call Pickup			Pickup
Call Waiting			
Answer		▶ CWT	
	(Hold)		
Return to first call			
Conference		Conf	▶ Conf
Handsfree			
Activate			
Switch to handset			
Handset to handsfree			
Hold			
Place a call on hold		(Hold)	
Return to a held call			
Last Number Redial			
Message			
Ring Again			
Activate	RngAgn		
When notified		▶ RngAgn	
Deactivate	▶ RngAgn		
Transfer		Trans	▶ Trans

## Legend

Icon	Action
( )	Indicates the key cap text label. For example, (Message).
	Lift the handset, press the DN key, or press the <b>Handsfree</b> key.

	Replace the handset, or press  to end the call.
	Dial a number.
	Press the line (DN) key.
▶ AutoDial	The ▶ flashes when a feature is being programmed. The ▶ lights when a feature is active.
	Press the <b>Services</b> key.
	Press the <b>Message</b> key.
	Press the <b>Navigation</b> keys.
	Press the <b>Handsfree</b> key.
	Press the <b>Mute</b> (on/off) key.
	Press the <b>Directory</b> key.

## Service and Telephone Option menu

### Services menu

			Select
(Services)			

**Note:** The **Services** menu contains the **Telephone Option**, **Password Admin**, **Virtual Office**, and **MG 1000B** menus. These options are not available on all Nortel IP Phone 2002 sets. Consult your system administrator.

### Telephone Option menu

#### Volume adjustment

Ringer	Select			Select	
Handset	Select			Select	
Handsfree	Select			Select	
Headset	Select			Select	
Buzzer	Select			Select	

#### Contrast adjustment

		Select	
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#### Language\

		Select	Select	
---	---	--------	--------	---

#### Date/Time format

		Select	
---	---	--------	---

#### Local DialPad Tone

		Select	
---	---	--------	---

#### Ring type

		Play	Select	
---	---	------	--------	---

#### OnHook Default Path

		Select	
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**Note:** The **Directory** key provides access to Corporate Directory, Personal Directory, Redial List, and Callers List. For additional information about your IP Phone 2002, consult the *Nortel IP Phone 2002 User Guide*.

## Nortel IP Phone 2002



# IP Phone 2002

For Nortel Communication Server 1000

## Quick Reference Card



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