

Contact Guide



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🌐 auburn.mycare26.com

ENROLLMENT INFORMATION

- Academic HealthPlans, Inc. (AHP)
- help.ahpcare.com

BENEFITS/CLAIMS

- Blue Cross and Blue Shield of Alabama (BCBSAL)
- Customer Service: 1 (866) 346-4585

DENTAL

- Blue Cross and Blue Shield of Alabama (BCBSAL)
- Customer Service: 1 (855) 488-2515

VSP VISION

- Blue Cross and Blue Shield of Alabama/VSP
- Customer Service: 1 (800) 877-7195
- bcbsal.org

TELEHEALTH SOLUTION

- AcademicLiveCare (ALC)
- Customer Service: 1 (866) 882-0343
- academiclivecare.com/request-assistance

24/7 IN THE MOMENT COUNSELING

- Academic Student Assistance Program (ASAP)
- Customer Service: 1 (866) 349-5575

988 SUICIDE & CRISIS LIFELINE

- Hours: Available 24 hours
- Languages: English, Spanish
- Dial 988 from any phone to be immediately connected

